

C-Leg 4 Tech Tip Bulletin

C-Leg 4s are due for maintenance after 36 months or 2,000,000 steps, whichever comes first. You will be alerted when the maintenance is due by the knee itself and the software. If these alerts are experienced, the user and prosthetist should meet and schedule maintenance. Also, the user may be eligible for a new knee (depending on a number of factors including the individual’s insurance coverage). We’ve outlined those alerts below:

- ▶ **Three beeps every time the C-Leg 4 is unplugged from the charger.**

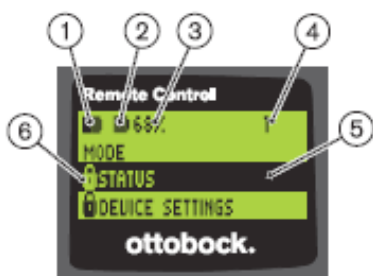
From Instructions for Use:

Battery charger disconnected

Beep signal	Vibration signal	Event
1x short	1x short	Self-test completed successfully. Product is operational.
3x short		<p>Maintenance note Conduct the self test again by connecting/disconnecting the battery charger. If the beep signal sounds again, visit your prosthetist soon. If necessary, the prosthetist will forward the product to an authorized Ottobock Service Center. The product can be used without restrictions. However, vibration signals may not be generated.</p>

- ▶ **A “!” will be displayed on the remote.**

From Instructions for Use:

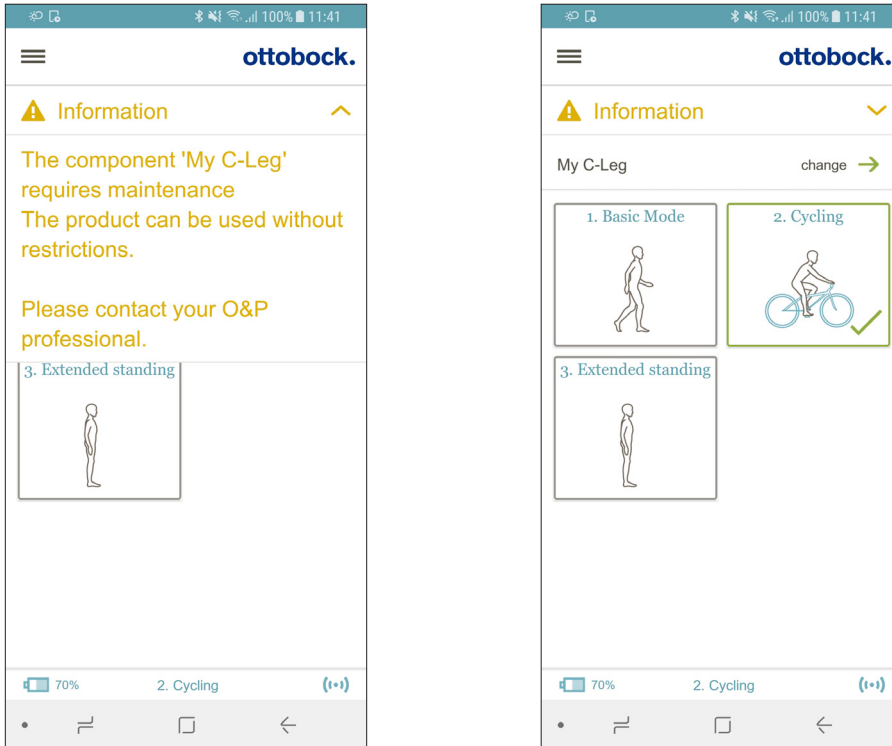


Information shown on the remote control display

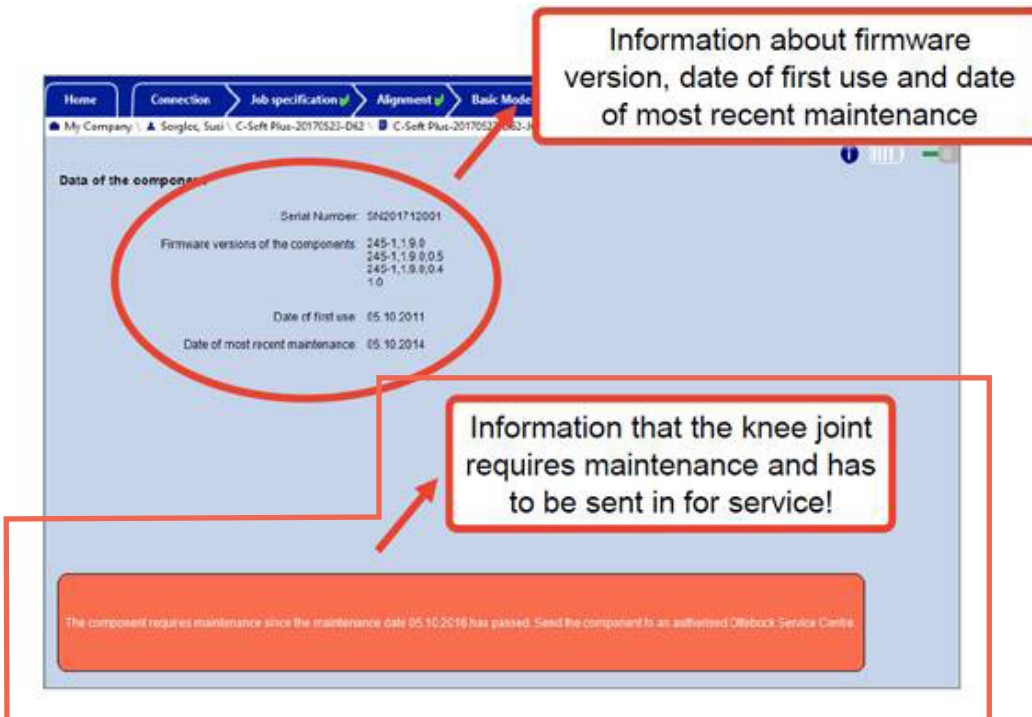
1. — Remote control battery charge level
2. — Charge level of battery for currently connected prosthesis
 — Prosthesis is being charged. The menu items “Status” and “Device settings” cannot be called up. In addition, the prosthesis mode cannot be changed.
3. 68% — Charge level of battery for currently connected prosthesis, as a percentage
4. 1 — Mode currently set
 — Service interval of the prosthesis elapsed
5. Black background — currently selected menu option, e.g.: “Status” or selected function
6. — Menu locked
 Certain menus are disabled if, for example, the battery for the prosthesis is being charged.

- ▶ A pop-up will be displayed in the Cockpit app.

Cockpit app screen shot:



- ▶ When the C-Soft Plus programming software is connected to the C-Leg 4, the C-Soft Plus jumps to the maintenance tab and shows the following:



For any questions, and to arrange service, please contact us:

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