

Service pass

C-Brace[®]



Quality for life

C-Brace[®] service pass

The collection, processing, transfer, or other use of all personal data of patients is the responsibility of the O&P professional (buyer). The processing of personal data is subject to special data protection provisions, in particular the provisions of the EU General Data Protection Regulation (Regulation (EU) 2016/679). Such data may only be transmitted to third parties to the extent permitted by law, such as due to legal obligation or the valid consent of the patient. The O&P professional also has to ensure compliance with the corresponding data-protection-related information obligations when collecting the data.

Name and address of the buyer (stamp)		Date of delivery (according to Ottobock delivery note)	
<input type="text"/>		<input type="text"/>	
		Certified orthotist	
<input type="text"/>		<input type="text"/>	
.....			
Patient's name and address		► When requesting a C-Brace loaner unit, be sure to specify the serial number and fitting side.	
<input type="text"/>		C-Brace	
		Joint unit (17KO1)	Serial no. <input type="text"/>
		Fitting side	<input type="checkbox"/> left <input type="checkbox"/> right <input type="checkbox"/> bilateral
Date of birth	<input type="text"/>	Medial support	
Gender	<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> 17KF100=16-1-T	<input type="checkbox"/> 17KF100=16-2-T
		<input type="checkbox"/> 17KF100=16-3-T	<input type="checkbox"/> 17KF100=16-4-T
		Ankle joint type	<input type="checkbox"/> 17LA3N <input type="checkbox"/> 17AO100
			<input type="text"/>

The following components must always be sent in for maintenance and repair work: C-Brace joint unit, battery charger and power supply.
The shipping container for the loaner unit you receive must be reused for sending back the components requiring inspection.

Data transfer for warranty service, maintenance, and repair work





I agree that my personal data mentioned above (name, address, date of birth, gender including all product-related information) in accordance with Art. 9(2)a EU General Data Protection Regulation (GDPR) or due to other country-specific justification for the purpose of any necessary warranty services, maintenance and repair work may be forwarded by the aforementioned O&P professional or treating physician to Otto Bock Healthcare Products GmbH (manufacturer of the C-Brace[®] joint unit) or the respective Ottobock Service Center*. I can revoke this consent at any time by phone or letter to my O&P professional. In the event that consent is revoked, the corresponding services by the manufacturer or the Ottobock Service Center can no longer be performed.


Patient signature

Date

Your maintenance documentation

This maintenance documentation is filled out by the Ottobock Service Center and serves as proof of the maintenance performed (for example, when submitted to the funding agency). Keep this documentation in a safe place and ship it along with the product each time it is sent in.

<p> 1st maintenance (included in the three and six-year warranty)</p>	<p>Ottobock Service Center stamp</p> <p>.....</p> <p>Date</p>	<p> 2nd maintenance (included in the six-year warranty)</p>	<p>Ottobock Service Center stamp</p> <p>.....</p> <p>Date</p>
<p> Further maintenance</p>	<p>Ottobock Service Center stamp</p> <p>.....</p> <p>Date</p>	<p> Further maintenance</p>	<p>Ottobock Service Center stamp</p> <p>.....</p> <p>Date</p>

- ▶ In the interest of patient safety and in order to maintain operating safety and protect the warranty, maintenance (a service inspection) is required **at least every 24 months or 1 million steps**, whichever comes first. If maintenance is due, this is indicated by the symbol  on the control panel of the joint unit, which lights up after connecting the battery charger. This maintenance includes an inspection of the sensors and replacement of wear and tear parts. The manufacturer grants a grace period of no more than one month before or two months after the due date.

